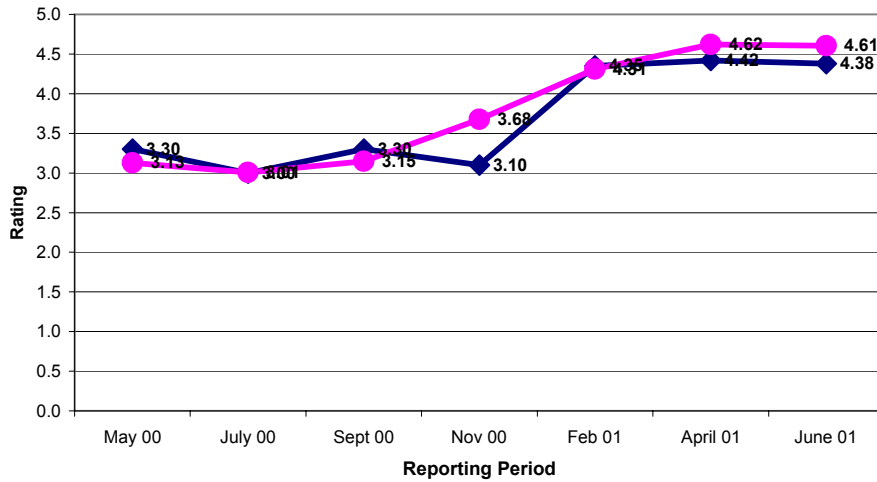
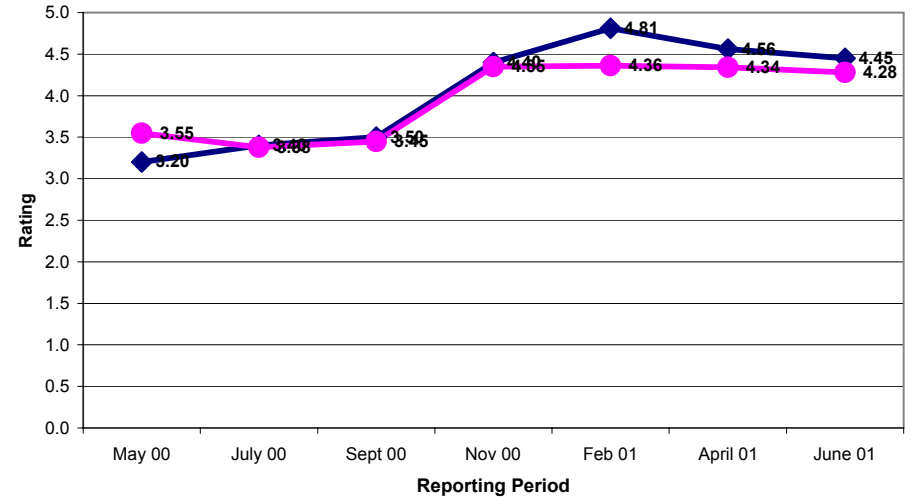


Office of the Chief of Staff (MAYOR) Telephone Service Quality

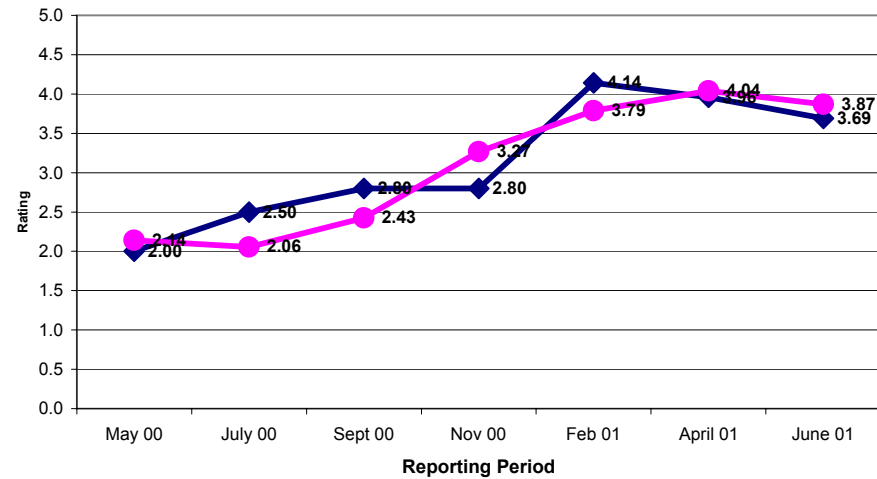
Courtesy Rating Comparison Data



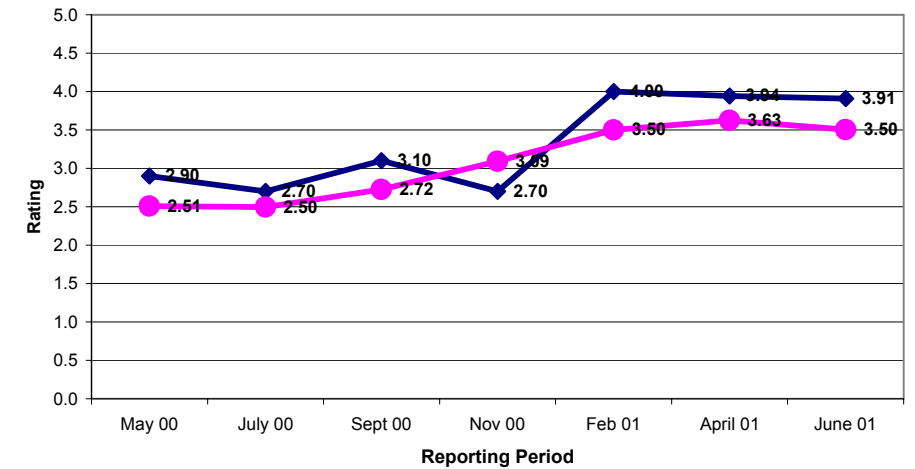
Knowledge Rating Comparison Data



Etiquette Rating Comparison Data



Overall Impression Rating Comparison Data



District Average



Agency Average

